

SERVICES REQUEST FORM

From: Date:	Fax: Tel:
To:	

WORKING CONDITIONS:

- During the services given, it will be your responsibility to organize all power cuts in the related areas.
- For these power cuts you will be handling all kinds of official application, paperwork and follow-ups if necessary.
- You will be asked to appoint an authorized personnel who will also be able to assist if needed to accompany our team throughout the whole task without any additional charge.
- You will be providing the energy needed for any equipment and tools used.
- It will be your duty to secure the working environment such as blocking human passage, avoiding any vehicle traffic, labelling and/or controlling the equipment used to prevent any damage or hazards.

UNDER WARRANTY SERVICES:

All services under warranty that meet the following conditions are free of charge.

- Warranty should not have expired.
- The problem should not result from the end-users' abuse or misuse. The product will be examined in our workshops or at site for a decision about the warranty status.
- Under the condition of a complete system purchase, warranty covers any product defects only excluding the ones resulting from end-user faults. For an examination of the system at site, the fees listed next will be charged to the end-user.

OUT OF WARRANTY SERVICES:

a) Services at site

- Service fee for national demands 150Euro
- Additional hourly fee for each extra hour spent at site once the service personnel arrives 50Euro/hour
- Transportation fee of 0.4Euro charged per km and an additional 50Euro/hour fee for the time spent en route

Between 6:00p.m. and 8:00a.m., during weekends and holidays the per hour service fee will be twice as much the above listed fees.

b) Services in workshop

- Fee for equipment sent by the end-users to NUM workshops to be repaired according our quotation.

c) General Conditions

- VAT is not included in the above listed prices.
- These prices do not include the charge of any additional equipment to be used during the job.
- All of our services have a one year warranty.
- On the invoice date FX Selling exchange rates of CBRT will be taken into account.

COMPANY	RESPONSIBLE'S NAME-SURNAME & TEL. NO.	STAMP & SIGNATURE